

# Multi-level Corporate Volunteering



## Shalabh Sahai

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# About iVolunteer



India's first and largest Volunteering organization **Pan India presence** through 7 iVolunteer Centers Represents Points of Light Foundation, USA in India Founding member of the Global Pro-bono Network Network of 500+ credible NGOs Welfare & Active Citizenship





- **Member of CII** India@75 initiative for Pro-bono (Founder on Advisory Board)

12 Impact Areas: Education, Poverty Alleviation, Environment, Health, HIV-AIDS, Gender Equality, Human Rights, Disability, Youth Welfare, Elderly Welfare, Child

# What Makes Us Different?

- One-stop platform for Corporate Volunteering, CSR and Tech support
- We deliver customised volunteering services integrating a) company values, b) employee learning and development, and c) CSR goals.
- We empower companies to build their own volunteering programmes through research and design support.
- We use technology not just to track and report but also to inspire online volunteering.
- Our 3 key stakeholders are the company, the individual employee and the cause/NGO.
- We celebrate volunteering through a national awards initiative the *iVolunteer Awards*

AND

We Help Understand and Leverage Your Strengths to Create a Strong Volunteering Culture



# SIGNIFICANT PARTNERS







# Novice to Ambassador

Evangelize

Engaged

Mobilise peers, resources, join advisory board

Structured engagement; Solutions

Exposure

## Experience

Awareness, Empathy, Personal Action

Understanding of the cause



## Approach to Corporate Volunteering

### Engagement (sustains)

## Policy (enables)

Volunteering Impacts (volunteer &

community)

Recognition (motivates)

2.

- Key principles for iVolunteer Services: Individual choice; employer supported Twin objectives – employee engagement & community impact
  - Recognition & accountability



# Non-profit Challenges

Availability & capacity of team

- Scoping challenges .
  - Think of a need
  - Develop it into a volunteer able project .
  - Write-it in a language that volunteers Ø understand
  - Market it so that it interests people

- Project Management

  - 0

  - Appreciating 0
  - Re-engaging

Support available for the volunteer / project

Training / Orientation before getting started

**Ongoing Calibration** 

Using the final outcome



# Virtual Volunteering

- Directly help deliver services (usually not Probono) 0
- Only if domain / industry is congruent eg Education 0
- Strengthen organisational reach and effectiveness 0
- HR, Finance, Communications, Technology, Operations 0
- Strategic Ø
- Purpose, Strategy, Strengthening Leadership Ø

# Models of Corporate Volunteering

#### Virtual Volunteering:

- □ Fun N Learn Large Scale projects One time group engagements on a virtual platform
- □ Small scale Volunteering with beneficiaries An activity with NGO beneficiaries & volunteers on a Virtual platform

#### Skills Based Volunteering: (Virtual/On-ground)

- Impact Projects: Individual defined projects with deliverables
- Skill Marathon: Skills based projects undertaken by a group of 8-12 volunteers executed within a day

### Hands-On volunteering:

- $\star$  Group Volunteering One time group engagements using
  - hands-on volunteering on the ground
- - engagement to enhance volunteering
- Objective: To promote volunteering among employees and their families as a sustainable way to contribute in building stronger
- communities:

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- Multi-cause exposure for volunteers
- Tool to develop leadership
- Enhance volunteer engagement



 $\star$  Ongoing volunteer project management multiple

## Models of Corporate Volunteering ...

#### **Social Sabbaticals:**

□ An exclusive program enabling corporate professionals to undertake social sabbatical by sharing their skills & expertise through impactful projects with credible development organizations.

#### Whiteboard:

A group of 8-10 senior management forms a quasi board to address the strategic needs of the NGO by volunteering for their functional skills and mentoring the organization to build skills of problem solving during the Whiteboard engagement period.

#### **Immersion:**

Volunteering model of transformative engagement. Employees engage in a journey through volunteering that will impact their own learning and development and thereby positively influence both their personal and work contexts.

#### Whiteboard Club:

- Virtual expanded geography for volunteers & NGOs
- Mix volunteer profiles young to mid level executives
- Project Details: part of initial volunteer engagement
- No language constraint
- Peer Groups (WhatsApp): to build community
- Weekly Follow-ups by Relationship Manager (iVolunteer)

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## Virtual & Skills Based Volunteering

#### VIRTUAL VOLUNTEERING @ CREDIT SUISSE

#### **Objective:**

- To encourage employees and their families to volunteer as a sustainable way of Giving Back.
- Provide a holistic support to non-profit organisations

#### Impact & Reach:

- 2021: 2000+ volunteers, 4000+ hours
  - Working with shelter homes and orphanages across India to support **online classes** and **fun activities**
- 2020: 8000+ volunteers, 20,000+ hours,
  - Made audio stories available for all age group in different languages

#### \*Most of skill based project are being executed virtually now

### **SKILL BASED VOLUNTEERING @ FORD INDIA**

#### **Objective:**

• Inculcate the practices of skills-based volunteering among the employees/volunteers

- Provide a holistic support to non-profit organisations
- Skill- enhancement tool for the volunteers

### **Impact & Reach:**

- In 2018, 25 volunteers of Ford IT in Chennai volunteered with 5 NGOs delivering 9 technology based solutions.
- Volunteers supported through creation of websites and apps as needed.
- Mentored and trained the NGO professionals to use the solutions and guided over the upcoming 6 months.



## Sabbatical & WhiteBoard

#### **SOCIAL SABBATICAL @ NESTLE**

#### **Objective:**

To enable corporate professionals to undertake social sabbatical by sharing their skills & expertise through impactful projects with credible development organisations

#### Impact & Reach:

- 5 community high impact projects were delivered in Delhi, Chennai, Mumbai and Kolkata
- Manager level employees undertook volunteered • 10 community projects with NGOs on:
  - Nutrition,
  - Gender equity,
  - Capacity building and
  - Health and hygiene

#### **Objective:**

To support NGOs with strategic advisory through a panel of industry organization experts in core

senior management functions like marketing, HR, finance, planning, governance, and communication.

Impact & Reach:

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• Deep engagement with Community & NGO leadership



#### WHITEBOARD @ Titan, Bosch & Siemens

• 8 High Potential managers (HiPos). First year with Titan & Bosch, Now Siemens is also a part • 5 NGOs with 14 high impact projects

## Group Volunteering

### LARGE SCALE ENGAGEMENT @ CITIBANK

**Objective:** To promote volunteering among employees and their families as a sustainable way to contribute in building stronger communities:

#### Impact & Reach:

- 2017:
  - 5500 volunteers, 17000+ hours, 1 day
  - Impact & reach: 9 schools across 7 cities & 11 NGO/public partners
- 2018:
  - 6152 volunteers, 22500+ hours, 1 day
  - Impact & reach: **11 public spots across 7 cities** were transformed under Swachh Bharat

### PERIODIC PROJECTS @AMERICAN EXPRESS

### **Objective:**

- Multi-cause exposure for volunteers
- Tool to develop leadership
- Enhance volunteer engagement

#### Impact & Reach:

• 2018: 1057 volunteers participated in 70 projects and got sensitized towards child welfare, senior citizens, youth welfare, commercial sex workers, and educational activities

- 2019: 1165 volunteers have participated in 65 projects towards causes relating to senior citizens, youth welfare, skill development of youth, children and women, citizenship building and environment

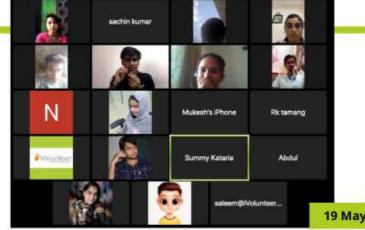
welfare

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## VIRTUAL VOLUNTEERING - GLIMPSES





**Online Career Counselling** Organized by Guest host Guest host shiksha 141



### Kudos Kshitija!

We would like to thank Kshitija Vadnerkar, a software professional working with IBM India has completed numerous volunteering projects like recycling activity at home. We look forward to doing more projects with you!

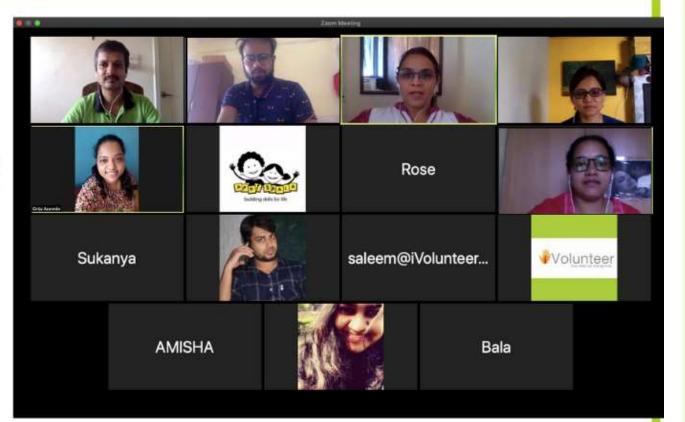
WEBINAR

### How to boost PRODUCTIVITY of employees WORKING from home!

Organized by







IVOLUNTEER WEBINAR

### **COPING WITH CHANGE AND** STRESS MANAGEMENT

Organized by Trainer & Coach Volunte MS. USHA RAJESH SHARMA















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Volunteer Your skills can change lives

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